

DELINQUENT BILLING PROCESS 2021-2022

TOTAL AMOUNT OF THE WATER BILL IS DUE 21 DAYS AFTER BILLING DATE OF INVOICE.

BILLING IS EVERY 2 MONTHS AND THE DUE DATES ARE AS FOLLOW:

JANUARY 28 MARCH 28 MAY 28 JULY 28 SEPT 28 NOV 28

A \$5.00 LATE FEE WILL BE APPLIED ON THE 29TH OF THE MONTH AND YOUR ACCOUNT WILL BE CONSIDERED IN DELINQUENT STATUS.

WE WILL SEND YOU A REMINDER WITH A 2 WEEK GRACE PERIOD THEN WE WILL SHUT OFF WATER AND LOCK YOUR METER IF IT IS STILL NOT PAID AFTER THE 2 WEEKS GRACE PERIOD. A \$25 TURN OFF AND A \$25 TURN ON FEE WILL BE APPLIED TO YOUR ACCOUNT AND NEEDS TO BE PAID BEFORE WE TURN ON WATER. IF THE OFFICE IS CLOSE WHEN YOU DECIDE TO PAY, IT WILL BE TURN ON THE NEXT WORKDAY. NO CREDIT CARD ARE ACCEPTED IN THE OFFICE BUT WE ACCEPT CHECKS, MONEY ORDERS OR CASH. WE WILL NOT ACCEPT PARTIAL PAYMENT TO TURN YOUR WATER ON.

THIS IS A BUSINESS AND IS BEING RUN AS SUCH.

WATER METERS

WATER METER ARE PROPERTY OF MOBILE MANOR WATER CO. INC. ALL METERS ARE NOT TO BE TAMPERED WITH, REGULATED OR TURN ON AFTER A SHUT OFF FOR DELINQUENCY. IF THIS HAPPENS, WE WILL TAKE THE METER OUT UNTIL YOU PAY YOUR WATER BILL. WE UNDERSTAND THAT RESIDENTS THAT LEAVE FOR THE SUMMER WOULD RATHER TURN OFF AND ON WATER THEMSELVES, THAT IS FINE, BUT IF THE METER IS DAMAGED THEN YOU WILL HAVE TO PAY FOR A REPLACEMENT.